



# UK Returns Form

To return your goods please follow the instructions below:

- Complete the returns form below and indicate your reason for return using the key below.
- Repackage the goods into the original packaging (if possible)

Send your goods to:  
ZWILLING UK Web Returns  
16 Handley Page Way  
Colney Street, St Albans  
Hertfordshire, UK  
AL2 2DQ

We advise you to obtain proof of postage. We cannot accept any responsibility for returns lost in transit. In accordance with our terms and conditions ZWILLING will cover the cost of return postage only where the goods supplied are faulty or damaged (email [sales@zwilling.co.uk](mailto:sales@zwilling.co.uk) for a Freepost label).

Order Number (if known):
Name:
Full Billing Address:
Postcode:
Signature:

Quantity	Price Paid (£)	Description	Reason Code

A - Faulty/quality issue

D - Purchased alternative item

G - Too big

B - Incorrect item received

E - Colour not as expected

H - Item not as described

C - Arrived too late

F - Too small

I - Other (please specify below)

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